

we've extended our warranty



what does this mean for you?





WARRANTY

OE products specified with AC sockets are now warranted for 10 years. Where OE products incorporate both AC and DC components, only the AC components are warranted for 10 years and the DC components warranted for 2 years.

All other OE Elsafe products are now warranted for 2 years!



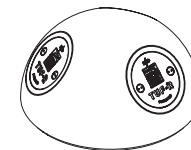
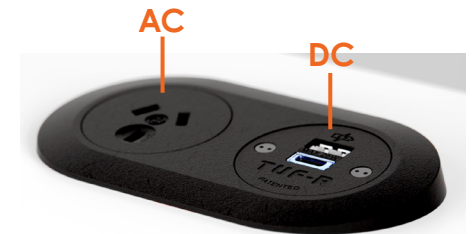
AC vs DC

WHAT IS AN AC COMPONENT?

An 'AC component' is a conventional power outlet that is powered by alternating current. This includes international power sockets from our 42mm modular components range.






WHAT IS A DC COMPONENT?

A 'DC component' is something that is powered by or enable direct current power such as a USB outlets, PCBs or batteries.



Read full warranty terms here:



COMPONENT	WARRANTY
 <p>AC SOCKET</p>	
 <p>TUF USB</p>	
 <p>BATTERY</p>	

TERMS:

Report any suspected product failure to OE promptly via email. OE will assess the issue and may require returning the goods for investigation. Upon confirmation of a covered fault, OE will repair or replace the product at no cost.

OE will repair or replace, at its own option, those parts which are confirmed as defective by OE within the above warranty periods.

Replacement parts are covered only for the remaining warranty period. Claims must be made in writing within 60 days after the warranty period ends.

Effective on purchases made after MAY 14th 2024.

Read full warranty terms here:





experts in powering spaces

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